

1. What concerns do you have with the policing service you receive?

- Inconsistency between the officers; some officers are more amenable to working with victims or victim services workers- because of privacy policies sometimes people can be potentially put at greater risk.
- Limited information; sometimes there can be a sense of victim blaming- part of the problem with response is that it linked to individual's member's beliefs, and this can impede the alliance and advocating for the victim.
- Sometimes there is difficulty re. ability to make contact with RCMP
- having the RCMP email contact is very helpful, this is a good way to access members and obtain some information
- inconsistent email contact format
- green card referral process, it doesn't seem like all members use this process properly, sometimes the number provided is the phone number of the accused. Sometimes green cards meant for the communities don't come directly, they come through Whitehorse which makes the VS response take more time.
- Need more opportunities to build a trusting professional relationship
- Inconsistency with referrals for Alternative Measures

1.a) What is your organizations perception of the Yukon RCMP?

- Some officers do a better job of community policing, that is having involvement in the community, visits to work sites, approachability, engaging First Nation, taking time to speak with the Elders
- Same standards need to be maintained for all RCMP as those they hold the community to and this needs to be appropriately communicated back

2. How has the RCMP contributed to public safety in your community?

- Holding community events, being involved in the community so that they are seen as more of a resource; accessing resources that already exist in communities- right now we have officers that make more use of VS (Dawson)
- Timely responses to calls
- RCMP also plays a vital role in suicide prevention- for some community members, police are like their counselors, RCMP sometimes play the role of a 24-hour crisis line
- In recognition of the shift changes; time off, etc- they try to share information internally so that there can be continuity- however this is also member-dependent in terms of their approachability
- Trying to learn about the community
- Regular patrols during events

3. What is the community's role in interacting with the police to improve public safety?

- as a citizen, I need to be able to initiate contact- it's a 2-way street- not solely dependent on the officers,
- as part of a community role- I/we as resources need to be taking a proactive role in working together
- need to attempt to recognize as a community that police have professional role, but they are also individuals- we need to let the know when things are not working very well and figure out ways to work better
- organizations inviting RCMP to attend and/or have a presence at events

4. What is the RCMP's role in interacting with the community to improve public safety?

- As professionals, they need to take some initiative to get to know the community; to find out who their resources are
- Need to work on building relationships with the people in the community
- They need to come in and have all kinds of skills to assist in coaching community events; i.e. getting involved in many
- Need to respond in timely fashion and treat all individuals with respect (regardless of how members are spoken to)
- Facilitating safety training. Examples: boat, skidoo, trail rides, self defence for women
- Facilitating the DARE program at schools
- Updating community on police happenings through the local paper

5. What changes would you recommend to improve the policing service in the Yukon?

- Review of the mandatory charging process in cases of spousal assault- while it has some value, it can be problematic
- Focus more on orientation of new members to the Yukon ; focus on giving them a better orientation
- What kind of support to RCMP members receive re. their own work- i.e. debriefing etc.- making it OK for them to have support-
- Changes to the privacy acts/policies that prevent the RCMP from sharing circumstances and/or name of accused with VSU